

Revised December 2020

# **Argyll and Bute Council**

## **Procedure on Unacceptable Actions by Customers**

### **1. Introduction**

- Argyll and Bute Council employees are committed to providing excellent customer service. We will do all we can to help and support our customers and ask them to work







## **8. Procedure Availability and Review**

- A copy of this Procedure is available on request and will be reviewed every 2 years.